

**YCCSC 2023 Agency Management Accomplishments (090)
Submitted into Egov**

#1 Describe a notable management accomplishment achieved by the agency during the reporting year (2023). Describe how responsible, informed leadership and effective, efficient processes led to high-quality, accessible, and well-managed services and strategies.

Yuba County Community Services Commission sub-grantee, Sutter Yuba Homeless Consortium—Hands of Hope reported the following management changes:

- Hands of Hope was lacking the capacity to handle the number of clients who came for service but were unable to hire more Case Managers. By contracting with another local partner, they were able to expand their current intake and case management services in 2023 which allowed them to address the growing need of those who came for services.
- Hands re-negotiated a previous contract that allowed them to extend their days/hours for services.
- Hands of Hope's new Operations Manager built new relationships with several local vendors to receive donations thereby offsetting their supply costs for the year.

#2 Provide an example of ways in which the agency addressed a cause or condition of poverty in the community using an innovative or creative approach. List the following headers with your response:

- **Program name**
- **Description of program (capacity, duration, targeted population, etc)**
- **How innovative/creative? Please be specific.**
- **Local partners involved. Name each partner and what they provided**
- **Outcomes achieved (include the number of people enrolled and areas affected), and**
- **How CSBG funds were used to support implementation**

Agency/Program Name: Yuba County Community Services Commission sub-grantee, Casa de Esperanza, Power to Change 8-week program

CSBG service category: Health and Social/Behavioral Development

Description of program: Jail-based support groups and general information sessions to women who have experienced domestic violence and are an inmate at the Yuba County Jail. The sessions offer psycho-educational group discussions and informational sessions that provide information on identifying abuse, patterns of abuse, why women stay, effects of abuse, healthy relationships, and self-care.

How innovative/creative: Incarcerated women are often victims of domestic violence and sexual assault. They have vast, varied, and often overwhelming needs touching many areas of their lives before, during, and after incarceration, such as housing, supportive counseling, and employment. The program was developed as an innovative way to reach domestic violence victims to provide effective advocacy, supportive counseling and meaningful referrals.

Outcomes achieved: 32 participants attended throughout the 8-week program. Participants participated in group discussion activities and shared things they enjoyed about the group or what they learned. The clients stated they felt they mattered, setting healthy boundaries, putting themselves first, being smart, giving themselves compliments and affirmations, speaking up to be heard, having healthy relationships, and enjoying discussions. Facilitators compared this list to the one made at the first group meeting, where clients were asked what they hoped to learn/gain from attending the support group. Clients stated zero co-dependency, self-respect, solidarity, letting go, zero abuse, success, growth, and connection. Clients engaged in a discussion comparing the list.

Facilitators engaged with clients through supportive reflection, validation, and cognitive re-framing. Casa de Esperanza also contributed new books to the Jail Library to support personal development, healthy relationships, and improved coping skills, essential resources for making positive changes in their lives.

How CSBG funds were used: CSBG funds were used to support staff/counselor salaries and for supplies to launch and run this new program.

Local partners involved and how contributed: Yuba County Jail provided access to inmates, Yuba County Community Services Commission provided funding to launch the program

#3 Provide an example of changes made by the agency in 2023 to improve service delivery and enhance impact for individuals, families, and communities with low incomes based on their in-depth analysis of performance data. Include if your agency added any new services/programs and if so, what and when. List the following headers with your response:

- **Problem**
- **What analyze to discover problem (client survey results, conversations with clients, staff input)**
- **Change made**

Yuba County Community Services Commission sub-grantee, Sutter Yuba Homeless Consortium—Adventist Health and Rideout Food Security Program reported the following:

Problem: Chronic food insecurity, lack of healthy food standards at many food pantries

Insight/change based on performance data: Interface with low-income and homeless residents and client surveys indicated they were struggling to find affordable healthy food choices.

Changes made: Launched a Certified Farmers Market in 2023. In addition to providing fresh fruits and vegetables to the Marysville community, the market is also certified to accept nutrition incentives WIC and SFMP (Senior Farmers Market Program). The farmers market provides much needed access to fresh local fruits and vegetables, as well as community nutrition education resources. In addition, Adventist's Registered Dietitian is present at all farmers markets for walk up education on a variety of health topics. In the near future, they are looking to expand the farmers market with more vendors and to include interactive cooking demonstrations and nutrition education on local produce.

2023 Yuba County Community Services Commission

Bridges to Housing Act. Results	Habitat for Humanity- Rent/Util. Act. Results	NorCal Deaf Act. Results	Habitat for Humanity- Hsing Nav Act. Results	Yuba-Sutter Legal Center Act. Results	SY Homeless Consortium Act. Results	Total Act. Results
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Module 4

1. Employment Indicators

A. The number of unemployed youth who obtained employment to gain skills or income.					2	2
B. number of unemployed adults who obtained employment (up to a living wage).					16	16
C. number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).					10	10
D. number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).					4	4
E. number of unemployed adults who obtained employment (with a living wage or higher).					3	3
F. number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).					3	3
G. number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).					3	3
H. number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.						0
H. 1 Of the above, the number of employed participants who Increased income from employment through wage or salary amount increase .					1	1
H. 2 Of the above, the number of employed participants who increased income from employment through hours worked increase .					1	1
H. 3 Of the above, the number of employed participants who increased benefits related to employment.						0
Z. Other Employment Outcome Indicator						0
# of youth who maintained employment for 90 days						0

2. Education and Cognitive Development Indicators

A. number of children (0 to 5) who demonstrated improved emergent literacy skills.					8	8
B. number of children (0 to 5) who demonstrated skills for school readiness.					8	8
C. number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).						0
C1 Early Childhood Education (ages 0-5)					8	8
C2 1st grade-8th grade					9	9
C3 9th grade-12th grade					0	0
D. number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total)						0
D1 Early Childhood Education (ages 0-5)					8	8
D2 1st grade-8th grade					9	9
D3 9th grade-12th grade					0	0
E. number of parents/caregivers who improved their home environments.			0		17	17
F. number of adults who demonstrated improved basic education.					17	17
G. number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.					0	0
H. number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.						0
I. number of individuals who obtained an Associate's degree.						0
J. number of individuals who obtained a Bachelor's degree.						0
Z. Other Education and Cognitive Development Outcome Indicator						0

3. Income and Asset Building Indicators

A. number of individuals who achieved and maintained capacity to meet basic needs for 90 days .			36		24	60
B. number of individuals who achieved and maintained capacity to meet basic needs for 180 days .			30		7	37
C. number of individuals who opened a savings account or IDA .						0
D. number of individuals who increased their savings .						0
E. number of individuals who used their savings to purchase an asset .						0
E1 Of the above, the number of individuals who purchased a home .						0
F. number of individuals who improved their credit scores .						0
G. number of individuals who increased their net worth .				0		0
H. number of individuals engaged with the Community Action Agency who report improved financial well-being .						0
Z. Other Income and Asset Building Outcome Indicator						0
number who increased their income from non-employment source					27	27

2023 Yuba County Community Services

Commission	Bridges to Housing	Habitat for Humanity- Rent	NorCal Deaf	Habitat for Humanity- HN	Yuba-Sutter Legal Center	SYHC	YCCSC Board of Directors	Total Served
SRV 2v Leadership Training								0
SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)						52		52
SRV 2x Applied Technology Classes								0
SRV 2y Post-Secondary Education Preparation								0
SRV 2z Financial Literacy Education								0
Post-Secondary Education Supports (SRV 2aa)								
SRV 2aa College applications, text books, computers, etc.								0
Financial Aid Assistance (SRV 2bb)								
SRV 2bb Scholarships								0
Home Visits (SVR 2cc)								
SRV 2cc Home Visits						23		23

3. Income and Asset Building Indicators

Training and Counseling Services (SRV 3a-f)								
SRV 3a Financial Capability Skills Training				36		52		88
SRV 3b Financial Coaching/Counseling				36		59		95
SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)						52		52
SRV 3d First-time Homebuyer Counseling								0
SRV 3e Foreclosure Prevention Counseling								0
SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes								0
Benefit Coordination and Advocacy (SRV 3g-l)								
SRV 3g Child Support Payments								0
SRV 3h Health Insurance					2	52		54
SRV 3i Social Security/SSI Payments								0
SRV 3j Veteran's Benefits				4				4
SRV 3k TANF Benefits				12		19		31
SRV 3l SNAP Benefits				12		36		48
Asset Building (SRV 3m-o)								
SRV 3m Saving Accounts/IDAs and other asset building accounts								0
SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)								0
SRV 3o VITA, EITC, or Other Tax Preparation programs								0
SRV 3p Loans And Grants (SRV 3p-q)								
SRV 3p Micro-loans								0
SRV 3q Business incubator/business development loans								0

4. Housing Indicators

Housing Payment Assistance (SRV 4a-e)								
SRV 4a Financial Capability Skill Training				36		52		88
SRV 4b Financial Coaching/Counseling				36		52		88
SRV 4c Rent Payments (includes Emergency Rent Payments)	2	50						52
SRV 4d Deposit Payments	64							64
SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)		1						1
Eviction Prevention Services (SRV 4f-h)								
SRV 4f Eviction Counseling								0
SRV 4g Landlord/Tenant Mediations				36				36

2023 Yuba County Community Services Commission Sub-Grantee Worksheet
Module 4, Section C All Characteristics Report

	Bridges to Housing	Habitat for Humanity- Rent	NorCal Deaf	Habitat for Humanity- HN	Yuba- Sutter Legal Center	SYHC	Total Annual
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INDIVIDUALS

A	Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained	214	841	Never got report back from them	same as	372	3,397	4,824
B	Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained	99	481		rent	246	2,319	3,145

1 GENDER-number of individuals

a	Male	87	308			83	1,370	1,848
b	Female	127	365			163	1,813	2,468
c.	Other		1			0	4	5
d.	Unknown/not reported		167			126	210	503
TOTAL GENDER		214	841		0	372	3,397	4,824

2 AGE-number of individuals

a	0-5	35	53				335	423
b	6 to 13	35	74				329	438
c	14 -17	11	27				129	167
d	18-24	21	23				265	309
e	25-44	64	195				1,266	1,525
f	45-54	22	102				450	574
g	55-59	13	71				242	326
h	60-64	5	60			43	176	284
i	65-74	7	48			99	127	281
j	75+	1	21			104	23	149
k	Unknown/not reported		167			126	55	348
TOTAL AGE		214	841		0	372	3,397	4,824
18 plus		133			0	246	2,549	

3 EDUCATION LEVELS--number of individuals ages 14-24

a	0-8	1	6				7	14
b	9-12/Non-Graduate	19	7				80	106
c	High School Graduate	11	8				110	129
	GED/Equivalency Diploma	1	4				2	7
d	12 grade+ Some Post Secondary						4	4
e	2 or 4 yr. College Graduate						81	81
f	Graduate of othr post-secondary school						26	26
g	Unknown/not reported		25				84	109
TOTAL EDUCATION ages 14-24		32	50		0	0	394	476
14-24		32	50		0	0	394	476

3 EDUCATION LEVELS--number of individuals ages 25+

a	0-8	6	13			6	59	84
b	9-12/Non-Graduate	25	112			30	545	712
c	High School Graduate	31	105			80	1,057	1,273
	GED/Equivalency Diploma	30	94			1	13	138
d	12 grade+ Some Post Secondary	14	35			66	108	223
e	2 or 4 yr. College Graduate	4	15			43	57	119
f	Graduate of othr post-secondary school	2	4				19	25
g	Unknown/not reported		119			20	426	565
TOTAL EDUCATION ages 25+		112	497		0	246	2,284	3,139
25+		112	497		0	246	2,284	3,139

4 DISCONNECTED YOUTH- number of individuals

a	Youth ages 14-24 who are neither working or in school	1	1				21	23
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5 HEALTH- number of individuals

a Disabling Condition								
Yes		53	259			63	826	1,201
No		161	402			183	2,098	2,844
Unknown/not reported			180			126	473	779
TOTAL DISABLING CONDITION		214	841		0	372	3,397	4,824
b Health Insurance								
Yes		209	590			244	2,628	3,671
No		5	50			2	203	260
Unknown/not reported			201			126	566	893
TOTAL HEALTH INSURANCE		214	841		0	372	3,397	4,824

If individual reported that they had Health Insurance, please identify the source of health insurance below. C1-c8 can be greater than 5b

Health Insurance Sources

c.1	Medicaid	201	563			103	2,242	3,109
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2023 Yuba County Community Services Commission Sub-Grantee Worksheet		Habitat for Bridges to Housing	Habitat for Humanity- Rent	NorCal Deaf	Habitat for Humanity- HN	Yuba- Sutter Legal Center	SYHC	Total Annual
c.2	Medicare	20	64			221	173	478
c.3	State Children's Health Insurance Program	1					27	28
c.4	State Health Insurance for Adults		1			2	99	102
c.5	Military Health Care	1				11	13	25
c.6	Direct-Purchase	2				35	11	48
c.7	Employment Based	10				3	21	34
c.8	Unknown/not reported							0
c.9	TOTAL	235	628		0	375	2,586	3,824

6 ETHNICITY/RACE - number of individuals

Ethnicity								
a.1	Hispanic, Latino or Spanish Origins	73	192			32	696	993
a.2	Not Hispanic, Latino or Spanish Origins	141	626			214	2,527	3,508
a.3	Unknown/not reported		23			126	174	323
	TOTAL ETHNICITY	214	841		0	372	3,397	4,824

Race								
b.1	American Indian and Alaskan Native	6	28			2	77	113
b.2	Asian		12			7	53	72
b.3	Black or African American	23	63			9	365	460
b.4	Native Hawaiian and Other Pacific Islander		4			2	18	24
b.5	White	133	503			223	2,045	2,904
b.6	Other	5	1				33	39
b.7	Multi-Race (any 2 or more of the above)	47	151			1	644	843
b.8	Unknown/not reported		79			128	162	369
	TOTAL RACE	214	841		0	372	3,397	4,824

7 MILITARY STATUS- number of individuals 18+

a.	Veteran	1	12			20	27	60
b.	Active Military						3	3
	Never served in the Military	132	503			220	2,084	2,939
c.	Unknown/not reported		5			6	435	446
	TOTAL MILITARY STATUS	133	520		0	246	2,549	3,448
	18+	133	520		0	246	2,549	

8 WORK STATUS - number of individuals 18+

a.	Employed Full-Time	21	8			10	76	115
b.	Employed Part-Time	17				7	31	55
c.	Migrant Seasonal Farm Worker		1				13	14
d.	Unemployed (Short-Term, 6 months or less)	11				2	52	65
e.	Unemployed (Long-Term, more than 6 months)	19				2	100	121
f.	Unemployed (Not in Labor Force)	60	31				243	334
g.	Retired	5	24			225	58	312
h.	Unknown/not reported		456				1,976	2,432
	TOTAL WORK STATUS	133	520		0	246	2,549	3,448
	18+	133	520		0	246	2,549	

HOUSEHOLD LEVEL CHARACTERISTICS

9 HOUSEHOLD TYPE- number of households

a	Single Person	49	296			132	1,273	1,750
b	Two Adults - No Children	7	80			87	264	438
c	Single Parent/Female	22	52			1	290	365
d	Single Parent/Male	3	7				36	46
e	Two-Parent Household	15	39				200	254
f	Non-related Adults with Children	1					2	3
g	Multigenerational Household	2	3			14	38	57
h	Other		4			12	38	54
i	Unknown/not reported						178	178
	TOTAL HOUSEHOLD TYPE	99	481		0	246	2,319	3,145

10 HOUSEHOLD SIZE-number of households

a	Single Person	49	296			132	1,273	1,750
b	Two	14	100			77	430	621
c	Three	14	36			16	237	303
d	Four	16	25			2	109	152
e	Five	5	14			6	56	81
f	Six or more	1	10				29	40
g	Unknown/not reported					13	185	198
	TOTAL HOUSEHOLD SIZE	99	481		0	246	2,319	3,145

11 HOUSING--Number of households

2023 Yuba County Community Services Commission Sub-Grantee Worksheet		Habitat for Bridges to Housing	Habitat for Humanity- Rent	NorCal Deaf	Habitat for Humanity- HN	Yuba- Sutter Legal Center	SYHC	Total Annual
a	Own		19			139	68	226
b	Rent	22	13			102	334	471
c	Other permanent housing		143				442	585
d	Homeless	75	216			2	1,298	1,591
e	Other	2	4			2	98	106
f	Unknown/not reported		86			1	79	166
TOTAL HOUSING		99	481		0	246	2,319	3,145

12 LEVEL OF HOUSEHOLD INCOME (% of HHS guideline)--Number of households

a	Up to 50%	40	160			1	836	1,037
b	51% to 75%	7	68			11	207	293
c	76% to 100%	21	108			48	239	416
d	101% to 125%	13	28			32	81	154
e	126% to 150%	5	15			32	51	103
f	151% to 175%	6	8			26	27	67
g	176% to 200%	7	5			21	42	75
h	201% to 250%		10			26	9	45
i	250% and over		7			48	17	72
j	Unknown/not reported		72			1	810	883
TOTAL LEVEL OF HOUSEHOLD INCOME		99	481		0	246	2,319	3,145

13 SOURCES OF HOUSEHOLD INCOME

a	Income from employment only	7	18			6	62	93
b	Income from Employment and Other Income Source	4	13			13	10	40
c	Income from Employment, Other Income Source, and Non-Cash Benefits	14	22			1	54	91
d	Income from Employment and Non-Cash Benefits	11	27				85	123
e	Other Income Source only	5	49			170	167	391
f	Other Income Source and Non-Cash Benefits	50	158			56	646	910
g	No Income	2	35				263	300
h	Non-Cash Benefits Only	6	91				573	670
i	Unknown/not reported		68				459	527
TOTAL		99	481		0	246	2,319	3,145

Below, please report the types of Other income and/or non-cash benefits received by the households who report sources other than employment

14 OTHER INCOME SOURCE-number of households (13b,c,e,f)

a	TANF	23	43				295	361
b	Supplemental Security Income (SSI)	31	151			37	379	598
c	Social Security Disability Income (SSDI)	16	52			11	183	262
d	VA Service-Connected Disability Compensation		1				12	13
e	VA Non-Service Connected Disability Pension		3			9	3	15
f	Private Disability Insurance							0
g	Worker's Compensation		1				2	3
h	Retirement Income from Social Security	4	6			207	24	241
i	Pension	4	4			52	7	67
j	Child Support	2	3				12	17
k	Alimony or other Spousal Support		3				3	6
l	Unemployment Insurance		7			2	23	32
m	EITC	1					2	3
n	Other	7	24			65	44	140
o	Unknown/not reported		183			103	688	974
13bcef--no numbers above can be over this #		73	242		0	240	877	

15 NON-CASH BENEFITS- number of households ((13c, d, f, h)

a	SNAP	77	269			57	1,358	1,761
b	WIC	15	2				23	40
c	LIHEAP							0
d	Housing Choice Voucher	25	2			6		33
e	Public Housing					4		4
f	Permanent Supportive Housing							0
g	HUD-VASH		1			16		17
h	Childcare Voucher							0
i	Affordable Care Act Subsidy							0
j	Other		4			2	1	7
k	Unknown/not reported							0
13cdfh--no numbers above can be over this #		81	298		0	57	1,358	