

**YCCSC 2024 Agency Management Accomplishments (090)
Submitted into Egov**

#1 Describe a notable management accomplishment achieved by the agency during the reporting year (2024). Describe how responsible, informed leadership and effective, efficient processes led to high-quality, accessible, and well-managed services and strategies.

Yuba County Community Services Commission sub-grantee, Yuba-Sutter Legal Center for Seniors reported the following management changes:

In 2024 the Legal Center implemented a new database, client and case management system. They selected Practice Panther because of the flexibility it offers in creating profiles for its clients and easy access to data they need for completing reports for funders.

The new system has allowed staff to learn new skills and improve the organization and management of files and client data. An office assistant quickly became proficient with the new system and now manages the files and calendar of the paralegal. The paralegal reported she saves 7 to 8 hours a week and is able to do more than she did before because she can focus her time on working with clients and much less time on managing the files. The office assistant is now learning new basics to take some of the basic work (supervised) from the paralegal so she can focus on more complex matters, thereby increasing the Legal Center's productivity.

The system also makes it easier for new team members to join the Legal Center. This winter saw a member of the team go on maternity leave and they were able to cover her role with a volunteer. The volunteer, who had worked with client management systems before, was eager to jump in and effectively cover this role. This would not have gone so smoothly had they been using the old paper-based system.

#2 Provide an example of ways in which the agency addressed a cause or condition of poverty in the community using an innovative or creative approach. List the following headers with your response:

- **Program name**
- **Description of program (capacity, duration, targeted population, etc)**
- **How innovative/creative? Please be specific.**
- **Local partners involved. Name each partner and what they provided**
- **Outcomes achieved (include the number of people enrolled and areas affected), and**
- **How CSBG funds were used to support implementation**

Agency/Program Name: Yuba County Community Services Commission sub-grantee, New Day Training Center, Group Therapy Program

CSBG service category: Health and Social/Behavioral Development

Description of program: Provide low-income couples, sexual trauma survivors and families who need mild to moderate level therapeutic care with mental and behavioral health group therapy.

How innovative/creative: Negative home environments and negative parenting styles can be both a cause and condition of poverty, as the stress experienced in these homes hinders children's ability to succeed academically. On the other hand, teaching parent's new skills for communication, discipline and conflict management can help the whole family by making the home environment more peaceful. These skills also translate into work life and other social arenas and can thus help parents and caregivers succeed at work and financially. To teach these skills to parents, New Day elected to offer group therapy parenting classes through with the use of CSBG funds. Group therapy gives participants the added benefits of being able to bond, support and learn from one another.

Outcomes achieved: New Day had approximately 30 people interested in its first two groups, with 17 or 18 following through to attend all the meetings. Since then, New Day has continued to recruit new low-income clients and currently has a waiting list for the groups it plans to offer in 2025. Responses from group participants were very positive, with many of them reporting the therapy was already yielding benefits for their families and their other relationships and responsibilities

How CSBG funds were used: CSBG funds were used to support staff/counselor salaries and for supplies to launch and run this new program.

Local partners involved and how contributed: New Day used local partners such as Plumas Lake Elementary School District, Yuba County Health and Human Services, Adventist Health, Victim Witness, Sutter Yuba Behavioral Health, law enforcement and other agencies which serve the low-income community to recruit program participants and connect new low-income client's to New Day's new services.

#3 Provide an example of changes made by the agency in 2024 to improve service delivery and enhance impact for individuals, families, and communities with low incomes based on their in-depth analysis of performance data. Include if your agency added any new services/programs and if so, what and when. List the following headers with your response:

- **Problem**
- **What analyze to discover problem (client survey results, conversations with clients, staff input)**
- **Change made**

Yuba County Community Services Commission sub-grantee, Sutter Yuba Homeless Consortium—Casa de Esperanza reported the following:

Problem: Casa de Esperanza noticed a significant need for counseling services amongst the clients they serve in the domestic violence shelter but equally as important for clients that were seeking assistance but were not ready to leave their home environment to be in the shelter.

Insight/change based on performance data: Interface with clients experiencing domestic and sexual abuse and client surveys indicated the need for assistance outside the live-in shelter.

Changes made: Casa de Esperanza established a new support center, separate from the domestic violence shelter, called Hope Haven Counseling and Support Center. Hope Haven is dedicated to providing comprehensive services for individuals affected by domestic and sexual violence. The Hope Haven Counseling and Support Center works in conjunction with the existing shelter to ensure that all services provided to shelter residents are also accessible to unsheltered individuals in need of assistance. The new center provides an array of comprehensive supportive services, including counseling, assistance with obtaining protection orders, advocacy, accompaniment, support groups, case management, housing transition navigation, and sustainability services.

2024 Yuba County Community Services Commission	Bridges to	Habitat for	New Day	Salvation	YS Food	Yuba-Sutter	YCCSC Board	Total
	Housing	Humanity- both contracts	Training	Army	Bank	Legal Center	SYHC of Directors	
SRV 4j Utility Deposits								0
SRV 4k Utility Arrears Payments								0
SRV 4l Level Billing Assistance								0
Housing Placement/Rapid Re-housing (SRV 4m-p)								
SRV 4m Temporary Housing Placement (includes Emergency Shelters)		50		58			43	151
SRV 4n Transitional Housing Placements								0
SRV 4o Permanent Housing Placements		83		40			28	151
SRV 4p Rental Counseling								0
Housing Maintenance & Improvements (SRV 4q)								
SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)								0
Weatherization Services (SRV 4r-t)								
SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)								0
SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)								0
SRV 4t Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)								0

5. Health and Social/Behavioral Development Indicators

Health Services, Screening and Assessments (SRV 5a-j)								
SRV 5a Immunizations								0
SRV 5b Physicals								0
SRV 5c Developmental Delay Screening								0
SRV 5d Vision Screening								0
SRV 5e Prescription Payments								0
SRV 5f Doctor Visit Payments								0
SRV 5g Maternal/Child Health								0
SRV 5h Nursing Care Sessions								0
SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)		7						7
SRV 5j Health Insurance Options Counseling		439						439
Reproductive Health Services (SRV 5k-o)								
SRV 5k Coaching Sessions								0
SRV 5l Family Planning Classes								0
SRV 5m Contraceptives								0
SRV 5n STI/HIV Prevention Counseling Sessions								0
SRV 5o STI/HIV Screenings								0
Wellness Education (SRV 5p-q)								
SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)				83				83
SRV 5q Exercise/Fitness								0
Mental/Behavioral Health (SRV 5r-x)								
SRV 5r Detoxification Sessions								0
SRV 5s Substance Abuse Screenings				83				83
SRV 5t Substance Abuse Counseling				60				60
SRV 5u Mental Health Assessments		439	39					478
SRV 5v Mental Health Counseling			39					39
SRV 5w Crisis Response/Call-In Responses								0
SRV 5x Domestic Violence Programs							57	57
Support Groups (SRV 5y-aa)								

2024 Yuba County Community Services Commission	Bridges to	Habitat for	New Day	Salvation	YS Food	Yuba-Sutter	YCCSC Board	Total
	Housing	Humanity- both contracts	Training	Army	Bank	Legal Center	SYHC of Directors	
SRV 5y Substance Abuse Support Group Meetings				60				60
SRV 5z Domestic Violence Support Group Meetings							14	14
SRV 5aa Mental Health Support Group Meeting			25					25
Dental Services, Screenings and Exams (SRV 5bb-ee)								
SRV 5bb Adult Dental Screening/Exams								0
SRV 5cc Adult Dental Services (including Emergency Dental Procedures)								0
SRV 5dd Child Dental Screenings/Exams								0
SRV 5ee Child Dental Services (including Emergency Dental Procedures)								0
Nutrition and Food/Meals (SRV 5ff-jj)								
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)		216		83				299
SRV 5gg Community Gardening Activities		216						216
SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.)							3	3
SRV 5ii Prepared Meals				120				120
SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)		216					46	262
Family Skills Development (SRV 5kk-mm)								
SRV 5kk Family Mentoring Sessions								0
SRV 5ll Life Skills Coaching Sessions								0
SRV 5mm Parenting Classes		57		10				67
Emergency Hygiene Assistance (SRV 5nn-oo)								
SRV 5nn Kits/boxes								0
SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks)								0

6. Civic Engagement and Community Involvement Indicators

SRV 6a Voter Education and Access								0
SRV 6b Leadership Training		84						84
SRV 6c Tri-partite Board Membership							3	3
SRV 6d Citizenship Classes								0
SRV 6e Getting Ahead Classes		12						12
SRV 6f Volunteer Training		15						15

7. Outcomes Across Multiple Domains

Case Management (SRV 7a)								
SRV 7a Case Management		439	39			8		486
Eligibility Determinations (SRV 7b)								
SRV 7b Eligibility Determinations		439						439
Referrals (SRV 7c)								
SRV 7c Referrals		439					35	88
Transportation Services (SRV 7d)								
SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)							12	12
Childcare (SRV 7e-f)								
SRV 7e Child Care subsidies								0
SRV 7f Child Care payments			5					5
Eldercare (SRV 7g)								
SRV 7g Day Centers								0
Identification Documents (SRV 7h-j)								
SRV 7h Birth Certificate		180						180

**2024 Yuba County Community Action Agency Sub-Grantee
Worksheet ANNUAL REPORT**

Module 4, Section C All Characteristics Report

	Habitat for Bridges to HOusing Annual	Yuba Sutter Legal Services - Annual	New Day Training Annual	YS Food Bank Annual	Salvatio n Army Annual	Sutter Yuba Homeless Consortium Annual	Total Annual
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INDIVIDUALS

A	Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained	220	1,163	165	279	Not	142	320	2,289
B	Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained	95	759	158	252	serve	72	274	1,610

1 GENDER-number of individuals

a	Male	90	550	58	9	clients	49	33	789
b	Female	130	602	107	30		93	286	1,248
c.	Other		1						1
d.	Unknown/not reported		10		240			1	251
TOTAL GENDER		220	1,163	165	279		142	320	2,289

2 AGE-number of individuals

a	0-5	30	88				27	10	155
b	6 to 13	44	91				15	8	158
c	14 -17	16	48				5	20	89
d	18-24	19	54				12	32	117
e	25-44	53	286		17		68	139	563
f	45-54	23	191		4		8	38	264
g	55-59	8	121		1		5	22	157
h	60-64	11	146	27	1		2	11	198
i	65-74	13	95	75	1			8	192
j	75+	3	37	63	1			3	107
k	Unknown/not reported		6		254			29	289
TOTAL AGE		220	1,163	165	279		142	320	2,289
18 plus		130	930	165	25		95	253	1,598

3 EDUCATION LEVELS--number of individuals ages 14-24

a	0-8	5	7				1	11	24
b	9-12/Non-Graduate	16	12				8	11	47
c	High School Graduate	9	22				5	7	43
	GED/Equivalency Diploma		1				1		2
d	12 grade+ Some Post Secondary	4					2	2	8
e	2 or 4 yr. College Graduate	1							1
f	Graduate of othr post-secondary school							1	1
g	Unknown/not reported		60					20	80
TOTAL EDUCATION ages 14-24		35	102	0	0		17	52	206
14-24		35	102	0	0		17	52	206

3 EDUCATION LEVELS--number of individuals ages 25+

a	0-8		14	8			1	1	24
b	9-12/Non-Graduate	27	185	21	2		18	6	259
c	High School Graduate	35	230	53	6		18	28	370
	GED/Equivalency Diploma	8	145	11	2		5	18	189
d	12 grade+ Some Post Secondary	23	48	38	8		20	15	152
e	2 or 4 yr. College Graduate	15	25	32	4		8	10	94
f	Graduate of othr post-secondary school	3	1	2	3			15	24
g	Unknown/not reported		228				13	128	369
TOTAL EDUCATION ages 25+		111	876	165	25		83	221	1,481
25+		111	876	165	25		83	221	1,481

4 DISCONNECTED YOUTH- number of individuals

a	Youth ages 14-24 who are neither working or in school		5				8	14	27
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5 HEALTH- number of individuals

a	<i>Disabling Condition</i>								
	Yes	48	425	56	4		22	31	586
	No	171	707	109	17		119	6	1,129
	Unknown/not reported	1	31		258		1	283	574
TOTAL DISABLING CONDITION		220	1,163	165	279		142	320	2,289

2024 Yuba County Community Action Agency Sub-Grantee Worksheet ANNUAL REPORT

Habitat for Humanity- both contracts Annual Yuba Sutter Legal Services - Annual New Day Training Annual YS Food Bank Annual Salvation Army Annual Sutter Yuba Homeless Consortium Annual Total Annual

b Health Insurance

Yes	215	1,012	165	24		135	108	1,659
No	5	69		1		6	10	91
Unknown/not reported		82		254		1	202	539
TOTAL HEALTH INSURANCE	220	1,163	165	279		142	320	2,289

If individual reported that they had Health Insurance, please identify the source of health insurance below. C1-c8 can be greater than 5b

Health Insurance Sources

c.1	Medicaid	205	919	70	11		135	85	1,425
c.2	Medicare	32	154	134	6		2	9	337
c.3	State Children's Health Insurance Program							5	5
c.4	State Health Insurance for Adults		3	2	5			13	23
c.5	Military Health Care	2	4	10				1	17
c.6	Direct-Purchase		1	32				3	36
c.7	Employment Based				3			1	4
c.8	Unknown/not reported	4	82				5		91
c.9	TOTAL	239	1,163	248	25		142	117	1,847

6 ETHNICITY/RACE - number of individuals

a.1	Hispanic, Latino or Spanish Origins	111	247	22	6		26	70	482
a.2	Not Hispanic, Latino or Spanish Origins	109	896	142	19		113	181	1,460
a.3	Unknown/not reported		20	1	254		3	69	347
	TOTAL ETHNICITY	220	1,163	165	279		142	320	2,289

b.1	American Indian and Alaskan Native	4	29	1	1		10	11	56
b.2	Asian	3	10	3	1		1	7	25
b.3	Black or African American	15	105	8	2		8	17	155
b.4	Native Hawaiian and Other Pacific Islander	4	4	1			2	1	12
b.5	White	145	694	117	14		95	144	1,209
b.6	Other	11	204	11	7		7	56	296
b.7	Multi-Race (any 2 or more of the above)	38	94	1			17	25	175
b.8	Unknown/not reported		23	23	254		2	59	361
	TOTAL RACE	220	1,163	165	279		142	320	2,289

7 MILITARY STATUS- number of individuals 18+

a.	Veteran	3	27	14				3	47
b.	Active Military	2	1					1	4
	Never served in the Military	109	892	149	25		93	42	1,310
c.	Unknown/not reported	16	10	2			2	207	237
	TOTAL MILITARY STATUS	130	930	165	25		95	253	1,598
	18+	130	930	165	25		95	253	1,598

8 WORK STATUS - number of individuals 18+

a.	Employed Full-Time	20	57	12	5		4	20	118
b.	Employed Part-Time	24		6	8		5	11	54
c.	Migrant Seasonal Farm Worker	1							1
d.	Unemployed (Short-Term, 6 months or less)	15	26	1	2		3	39	86
e.	Unemployed (Long-Term, more than 6 months)	12	63	1	4		2	29	111
f.	Unemployed (Not in Labor Force)	52	438		6		81	29	606
g.	Retired	6	85	145				6	242
h.	Unknown/not reported	0	261					119	380
	TOTAL WORK STATUS	130	930	165	25		95	253	1,598
	18+	130	930	165	25		95	253	1,598

**2024 Yuba County Community Action Agency Sub-Grantee
Worksheet ANNUAL REPORT**

Habitat for
Bridges to
HOusing
Annual

Yuba
Sutter
Legal
Services -
Annual

New Day
Training
Annual

YS Food
Bank
Annual

Salvatio
n Army
Annual

Sutter Yuba
Homeless
Consortium
Annual

**Total
Annual**

HOUSEHOLD LEVEL CHARACTERISTICS

9 HOUSEHOLD TYPE- number of households

a	Single Person	34	528	93	3		31	158	847
b	Two Adults - No Children	18	107	31			17	8	181
c	Single Parent/Female	26	64		12		11	37	150
d	Single Parent/Male	1	11				4	2	18
e	Two-Parent Household	14	44		9		9	28	104
f	Non-related Adults with Children		3						3
g	Multigenerational Household	2	2	9				7	20
h	Other			25				6	31
i	Unknown/not reported				228			28	256
TOTAL HOUSEHOLD TYPE		95	759	158	252		72	274	1,610

10 HOUSEHOLD SIZE-number of households

a	Single Person	34	528	93	3		31	158	847
b	Two	31	146	48	5		26	35	291
c	Three	13	37	10	3		9	40	112
d	Four	6	22	6	6		3	18	61
e	Five	5	10		2		1	5	23
f	Six or more	6	16	1	5		2	2	32
g	Unknown/not reported				228			16	244
TOTAL HOUSEHOLD SIZE		95	759	158	252		72	274	1,610

11 HOUSING--Number of households

a	Own		52	106	6			15	179
b	Rent	44	53	49	15		36	82	279
c	Other permanent housing	3	216	3				6	228
d	Homeless	46	410		1			87	544
e	Other	1	10					31	42
f	Unknown/not reported	1	18		230		36	53	338
TOTAL HOUSING		95	759	158	252		72	274	1,610

12 LEVEL OF HOUSEHOLD INCOME (% of HHS guideline)--Number of households

a	Up to 50%	5	268	4	3		63	33	376
b	51% to 75%	13	130	11	4		8	10	176
c	76% to 100%	22	225	30	3		1		281
d	101% to 125%	26	57	23	6			3	115
e	126% to 150%	13	43	24	8			1	89
f	151% to 175%	9	11	14	8				42
g	176% to 200%	7	8	13	4				32
h	201% to 250%		6	14				1	21
i	250% and over		6	25					31
j	Unknown/not reported		5		216			226	447
TOTAL LEVEL OF HOUSEHOLD INCOME		95	759	158	252		72	274	1,610

13 SOURCES OF HOUSEHOLD INCOME

a	Income from employment only	12	33	6	12		1	2	66
b	Income from Employment and Other Income Source	7	5	11	5		1		29
c	Income from Employment, Other Income Source, and Non-Cash Benefits	3	52	2					57
d	Income from Employment and Non-Cash Benefits	22	34				3	11	70
e	Other Income Source only	8	124	107	2		5	9	255
f	Other Income Source and Non-Cash Benefits	40	312	32	2		21	45	452
g	No Income	1	77		2		13	7	100
h	Non-Cash Benefits Only	2	116		1		28	31	178
i	Unknown/not reported		6		228			169	403
TOTAL		95	759	158	252		72	274	1,610

2024 Yuba County Community Action Agency Sub-Grantee Worksheet ANNUAL REPORT

	Habitat for Bridges to HOusing Annual	Humanity- both contracts Annual	Yuba Sutter Legal Services - Annual	New Day Training Annual	YS Food Bank Annual	Salvatio n Army Annual	Sutter Yuba Homeless Consortium Annual	Total Annual
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Below, please report the types of Other income and/or non-cash benefits received by the households who reportd sources other than employment

14 OTHER INCOME SOURCE-number of households (13b,c,e,f)

a	TANF	13	68		2		15	26	124
b	Supplemental Security Income (SSI)	22	288	22	3		5	15	355
c	Social Security Disability Income (SSDI)	17	102	9	3		1	8	140
d	VA Service-Connected Disability Compensation	4						1	5
e	VA Non-Service Connected Disability Pension		4						4
f	Private Disability Insurance								0
g	Worker's Compensation		2						2
h	Retirement Income from Social Security	9	56	151	1			1	218
i	Pension	5	6	46					57
j	Child Support	3	4		2				9
k	Alimony or other Spousal Support		1	1					2
l	Unemployment Insurance		16	1					17
m	EITC							2	2
n	Other	4	41	11	2		4	2	64
o	Unknown/not reported		171		9		27	25	232
13bcef-no numbers above can be over this #		58	493	152	9		27	54	

15 NON-CASH BENEFITS- number of households ((13c, d, f, h)

a	SNAP	38	478	34	3		52	69	674
b	WIC	14	4	1	3		1	15	38
c	LIHEAP	1		1					2
d	Housing Choice Voucher	12		1	1				14
e	Public Housing	3		1					4
f	Permanent Supportive Housing			2					2
g	HUD-VASH				1				1
h	Childcare Voucher								0
i	Affordable Care Act Subsidy								0
j	Other			5					5
k	Unknown/not reported		32		3		16	25	76
13cdfh--no numbers above can be over this #		67	514	34	3		52	87	